

# LONG BEACH HARMONY HOTEL

## 01.04 – 31.10.2019 SUMMER – UAI FACT SHEET

### GENERAL INFORMATION

<b>HOTEL NAME</b>	Long Beach Harmony Hotel		
<b>CLASSIFICATION</b>	5 Stars Hotel		
<b>ADDRESS</b>	Türkler Mah. Akdeniz Bulvarı No: 26 Alanya – ANTALYA – TÜRKİYE		
<b>TELEPHONE</b>	+90 242 534 10 10 ( pbx )		
<b>FAX</b>	+90 242 534 10 23	+90 242 534 10 24 ( Accounting Office )	
<b>COMMERCIAL TITLE</b>	Hayat Sağlık Hizmetleri Yat. İşl. Turz. Taah. Tic. ve San. A.Ş.		
<b>TAX ADMINISTRATION</b>	Doğanbey		
<b>TAX NUMBER</b>	460 001 0837		
<b>WEB PAGE</b>	<a href="http://www.longbeach.com.tr">www.longbeach.com.tr</a>		
<b>E-MAIL ADDRESS</b>	<a href="mailto:info@longbeach.com.tr">info@longbeach.com.tr</a>		
<b>SALES &amp; MARKETING</b>	<a href="mailto:sales@longbeach.com.tr">sales@longbeach.com.tr</a>		
<b>RESERVATION</b>	<a href="mailto:reservation@longbeach.com.tr">reservation@longbeach.com.tr</a>		
<b>ACCOUNTING</b>	<a href="mailto:muhasebe@longbeach.com.tr">muhasebe@longbeach.com.tr</a>		
<b>FRONT OFFICE</b>	<a href="mailto:fo@longbeach.com.tr">fo@longbeach.com.tr</a>		
<b>YEAR of OPENED</b>	2014		
<b>RENOVATION YEARS</b>	-		
<b>NEW FACILITIES</b>	Added 118 rooms in 2017. Buildded new Mini Club at beach side.		
<b>CERTIFIED DOCUMENTS</b>	ISO 9001:2015 ve ISO 22000:2015		
<b>ACREAGE</b>	18.000 m <sup>2</sup>		
<b>TOTAL ROOM</b>	365	<b>TOTAL BED</b>	816
<b>DISABLED ROOM INFORMATION</b>	3	<b>TOTAL BED</b>	9
	Usable indoor and outdoor places with wheelchair		
<b>BEACH</b>	600 mt. – Sand and gravel		
<b>COUNT of ELEVATOR</b>	8		
<b>TRANSPORTATION</b>	Taxi, Minibus and Bus		
<b>PARKING AREA</b>	Openair for 100 wehicle, Indoor for 25 wehicle		
<b>CREDIT CARD</b>	Visa, Mastercard		
<b>PETS</b>	Not allowed		
<b>INTERNET ACCESS</b>	Wi-fi connections in all rooms and general area		
<b>CHECK IN / OUT TIME</b>	Check In Time 14:00 and Check Out Time 12:00		
<b>VOLTAGE</b>	220 V		
<b>SHOPING CENTER</b>	5 km. – Avsallar		
<b>AIRPORT</b>	Antalya – 90 km, Gazipaşa 60 km.		
<b>HOSPITAL</b>	Alanya – 20 km.		
<b>HISTORICAL PLACES</b>	Alanya Castle – 25 km, Aspendos – 75 km, Sapadere Canyon – 60 km.		
<b>CABLE CAR</b>	Alanya – 22 km, Tahtalı – 150 km		
<b>HORSE FARM</b>	35 km		
<b>SEA PARK</b>	200 m		
<b>RAFTING</b>	Köprülü Canyon – 80 km		

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### ROOMS

ROOM TYPES		STANDARD ROOM		DISABLE		FAMILY ROOM		SWIM UP		SWIM UP FAMILY DUBLEX		SUIT	
TOTAL of ROOMS	365	289		3		48		10		10		5	
Sea View Rooms	158	147		0		6		0		0		5	
Land View Rooms	207	142		3		42		10		10		0	
Min. - Max. Capacity		2	3+1	2+1	3	2+1	4	2	2+1	2+1	4	2+1	4
m <sup>2</sup>		28 - 33 m <sup>2</sup>		30 m <sup>2</sup>		35 - 45 m <sup>2</sup>		30 m <sup>2</sup>		49 m <sup>2</sup>		53 - 58 m <sup>2</sup>	
With 2 Bedrooms		•		•		√		•		√		√ 3	
Bunked Bed Room		•		•		√ 30		•		•		•	
With 2 WC – Bath		•		•		•		•		•		•	
Shower		√		√		√		√		√		√	
Bathtub		•		•		•		•		•		•	
Jakuzi – Bathtub - Shower		•		•		•		•		•		√	
Jump Seat		√ 178		•		√ 2		•		•		√ 5	
Sofa		•		•		•		√		√		•	
LED TV		√		√		√		√		√		√	
2 LED TV		•		•		√		•		√		√ 3	
Split AC		•		•		•		•		•		•	
VRV AC		√		√		√		√		√		√	

Free Wi-fi, Minibar, WC, Hair Dryer, Direct Phone Line in Room & Bathroom, Satellite TV Broadcasting, Music Channels at SAT, Kettle, Digital Safe Box ( free of use ), Laminate Flooring, Key System with Card, Wardrobe, Space for Luggages, Fire Alarm System, Make Up Desk & Chair, Curtain, Mirror, Picture, Ladder.

ROOM SERVICES	ROOM CLEANING	SHEET CHANGING	TOWEL CHANGING	BEACH TOWEL CHANGING	ROOM SERVICE	MINIBAR
Once in 2 Days	•	√	•	•	•	•
Everyday	√	•	√	√ With Card	•	√
Paid	•	•	•	•	√	•
Unpaid	√	√	√	√	•	√
24 Hours	•	•	•	•	√	•

At arrival day minibar is filling with water, mineral water, fizzy drinks and juices. Next days minibar is refilling just with water and mineral water. Kind of tea and coffee renew everyday one time.

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### FOOD & BEVERAGE SERVICES

FOOD SERVICES	SERVICE HOURS	SERVICE TYPE and LOCATION	PERSON CAPACITY		
			CLOSED	SEMI CLOSED	OPEN
Breakfast	07:00 - 10:00	Harmony Restaurant - Open Buffet	297	221	●
Late Breakfast	10:00 - 11:00	Harmony Restaurant - Open Buffet	297	221	●
Lunch	12:30 - 14:30	Harmony Restaurant - Open Buffet	297	221	●
Dinner	19:00 - 21:00	Harmony Restaurant - Open Buffet	297	221	●
Snacks	12:00 - 17:00	Stage Snack Bar	●	●	152
Gözleme - Buttermilk	11:00 - 17:00	Sense Pool Bar	●	●	√
Patisserie	11:00 - 18:00	Vanilla Patisserie	100	●	●
Ice Cream	14:30 - 16:30	Sense Pool Bar Stage Snack Bar	●	●	√

A'LA CARTE RESTAURANTS	CONCEPT	SERVICE HOURS	PERSON CAPACITY	
			CLOSED	OPEN
Escargot Restaurant	French Kitchen	19:00 - 21:00	44	●
Hünkar Restaurant	Turkish Kitchen	19:00 - 21:00	●	120
Costa Restaurant *	Mediterranean Food	19:00 - 21:00	●	114

\* All A'la Carte Restaurants are with extra service fee ( Except Costa A'la Carte Restaurant )

\* The children between 00 - 12,99 ages; can have Child Menu free.

\* If the children between 00 - 12,99 ages have normal menu; full extra service fee will charge.

\* Costa A'la Carte Restaurant is completely with extra fee.

\* Reservation is required to use A'la Carte Restaurants.

\* Service hours or presentations can be changed by management depends on season or weather conditions.

BEVERAGE SERVICE PLACE	SERVICE HOURS	CONCEPT
Terazza Bar	16:00 - 00:00	Ultra All Inclusive
Lobby Long Bar	10:00 - 02:00	Ultra All Inclusive
Sense Pool Bar	10:00 - 17:00	Ultra All Inclusive
Stage Snack Bar	10:00 - 18:00	Ultra All Inclusive
Costa Dock Bar	10:00 - 17:00	Soft Beverages - Beer - Wine
Aqua Amphi Bar *	10:00 - 23:15	Local Alcoholic & Nonalcoholic Beverages
Tropicana Disco Bar *	23:20 - 02:30	Ultra All Inclusive
Mare Snack Bar *	10:00 - 00:00	Local Alcoholic & Nonalcoholic Beverages

\* Beverages Included in the Concept: Some kinds of Premium & Import & Local Alcoholic and Local Nonalcoholic Beverages.

\* There is not any service of beverages with bottles in the hotel.

\* All kinds of fresh fruit juices are with extra charge.

\* Service places which are pointed with "\*" are in use when Long Beach Resort & SPA is open.

Türkler Mahallesi Akdeniz Bulvarı No:26 07407 Alanya / ANTALYA – TÜRKİYE

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### POOLS & AQUAPARKS

NAME of POOL or AQUAPARK	OPEN	CLOSED	HEATING	FRESH WATER	NUMBER of SLIDES	DEPTH cm	AREA m <sup>2</sup>	VOLUME m <sup>3</sup>	SWIMMING POOL	SERVICE HOURS
INDOOR POOL *	•	√	√	√	•	140	127	178	√	08:00 - 19:30
Kids Pool *	•	√	√	√	•	30	7	3	•	08:00 - 19:30
SWIM UP ROOM POOLS	√	•	•	√	•	140	477	668	√	08:00 - 19:30
WATERFALL POOL	√	•	•	√	•	140	342	479	√	08:00 - 19:30
Kids Pool	√	•	•	√	•	30	13	5	•	08:00 - 19:30
SENSE POOL	√	•	•	√	•	140	174	244	√	08:00 - 19:30
RELAX POOL	√	•	•	√	•	140	206	288	√	08:00 - 19:30
INFINITY POOL ( Sea Water )	√	•	•	•	•	140	284,3	414	√	08:00 - 19:30
Kids Pool ( Sea Water )	√	•	•	•	•	30	17,3	7	•	08:00 - 19:30
TROPICAL ISLAND - AQUATOWER	√	•	•	√	8	30	882	314	•	10:00 - 12:30 14:00 - 17:00
MAIN AQUAPARK *®	√	•	√	√	10	127	394	473	•	10:00 - 12:30 14:00 - 17:00
Zebra & Magic Hall Falling Pool	√	•	•	√	1	120	125	150	•	10:00 - 12:30 14:00 - 17:00
Space Hall Falling Pool	√	•	•	√	1	180	27	48	•	10:00 - 12:30 14:00 - 17:00
PIRATE AQUAPARK ( For Kids ) **®	√	•	√	√	4	30-80	21	8	•	10:00 - 12:30 14:00 - 17:00
PIRATE AQUA TOWER **®	√	•	•	√	7	40-80	317	237	•	10:00 - 12:30 14:00 - 17:00
Pirate Aqua	√	•	•	√	3	80	276	221	•	10:00 - 12:30 14:00 - 17:00
Aqua Tower	√	•	•	√	4	40	41	16,4	•	10:00 - 12:30 14:00 - 17:00

\* Heating at March, April, October and November.  
 \*\* Heating at March, April, May, October and November. Just one of the Pirate Aquapark is heating.  
 ® Just in use when Long Beach Resort & SPA is open.

### MEETING SERVICES

NAME of SALON	FLOOR	AREA m <sup>2</sup>	HEIGHT m	LENGHT m	WIDTH m	CAPACITY BY the ORDER		
						THEATRE	CLASS	BANQUET
CEREMONY HALL	-2	1.100,00	4,40	30,00	40,00	994	633	820
CINNAMON	-2	293,00	3,70	28,40	13,50	279	172	200
VANILLA	-2	212,00	3,70	22,00	12,05	195	151	150
MINT	-2	135,00	3,70	15,50	10,40	103	71	84

\* Capacities above are the maxium counts.  
 \* Sales & Marketing department can give more informations about price and concept.  
 \* Serving free Wi-fi connections at all salons.  
 \* Standard Equipments: Kinds of Microphone, Rostrum, Projektor and Projector Curtain. Sales & Marketing department can give more informations about the equipments.  
 \* Scene Sizes at Ceremony Hall: Front - 1210 cm, Depth - 476 cm, Height 360 cm  
 \* Sizes of Tables: Round Table - 180 cm, Narrow Banquet Tabel - 45 x 185 cm.

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### ACTIVITIES and SERVICES

#### DAY TIME ANIMATION

Basketball, Beachvolley, Water Gym, Mini Football, Mini Golf, Archery, Air Rifle, Zumba, Table Tennis, Step Aerobics, Dart, Kinds of Tournaments, Competitions, Pool Games.

#### EVENING PROGRAMS

Live Music at specific days, Karaoke, Sketches, Theme Nights, Disco, Special Performances and Shows, Guest Shows.

#### FREE ACTIVITIES & SERVICES

Wi-fi Connection whole area, Cinema, Table Tennis, Beachvolley, Sauna, Turkish Bath, Fitness Center. Chess, Backgammon, Table Games, Playing Cards ( can be take all from Animation Info Desk ). All Animation Activities, Aquaparks, Pools, Dart, Beach, Some Kinds of Import Beverages ( Alcoholic – Nonalcoholic ), Turkish Coffee. Long Beach Resort & SPA Honeymoon Concept. Open Buffet Breakfast & Late Breakfast & Lunch & Dinner. Snacks, Digital Safe Box in rooms.

**While Long Beach Resort & SPA is open:** 2 Tennis Courts ( Tartan and Artificial Turf ), Unlimited and Specified Times Fun Fair ( Chair Planes, Dodgments, Cups, Train, Ferris Wheel ),

#### PAID ACTIVITIES & SERVICES

Lighting of Tennis Courts, Tennis Racket & Balls, 7D Cinema, Billiards, Bowling, Water Sports, Diving School, Adventure Park with Rope. Massage, Peeling, Beauty Center, Foam Massage, All Kinds of SPA Services. Hairdresser, Gazebo, Laundry & Dry Cleaning, Telephone, Fax, Photocopy, Doctor Services, Shoping Center, Rental Car, Fresh Fruit Juices, Baby & Kids Sitting, Troller, Games with Coin. Bottled Beverages, Some Kinds of Import & Premium Beverages, Room Services. Airport Transfers.

#### SPA SERVICES

Turkish Bath, Fitness Center, Sauna, Steam Room, Indoor Swimming Pool, Face & Body Skin Care, Anti-Ageing Programs, Anti-Cellulite Programs. Aroma Detox, All Kinds of Relax Care Programs, Far East Massages, Exotic Massages, Hot Therapies, Cold Therapies. Medical Massages, Herbal & Aromatic Massages, Moss Care, Some Kinds of SPA Programs, Peeling & Foam Massage, Herbal Baths, Chocolate Cares.

#### FOR BABIES

Depends on guest requests hotel can provide Baby Cot, Bathtub, Baby Chair at Restaurants, Bottle Heater without any fee and Baby Troller with extra fee.

#### FOR KIDS AGES BETWEEN 4 – 12

Mini Club From 10:00 till 12:00 and 14:30 till 17:00 everyday. Free Painting, Kinds of Games, Kids Buffet at Harmony Main Restaurant, Playground, Mini Disco. Babysitting on request with extra fee.

#### FREE HONEYMOON CONCEPT

Private decoration with special linen sets and set up materials, Bathrobe & Slipper, Fruit Basket to the Room, Dried Fruits, Wine Service to the Room. Breakfast Service to the room on requested day ( 1 time ). 1 day free using A'la Carte Restaurant ( reservation required ).

#### IMPORTANT NOTES

- Hotel guest should use ARM BANDS while their staying at hotel.
- Bars, Beach Area, Aquaparks, Fun Fair and A'la Carte Restaurants will be open according to weather conditions at the beginning and ending seasons.
- Funfair which is located beach area is unlimited and unpaid. While Long Beach Resort & SPA is open.
- Except A'la Carte Restaurants, Foods & Beverages are self service.
- The services and hours can be changed accordings to seasons and weather conditions. Hotel has rights to change all the things on that Fact Sheet without any information.